



Daycare & Sleepover Policies

Daycare hours

Monday-Friday:

Drop off: 7:00 a.m. to 11:00 a.m.

Pick up: 2:00 p.m. to 7:00 p.m.

Weekends and holidays:

Drop off: 8:00 a.m. to 11:00 a.m.

Pick up: 2:00 p.m. to 6:00 p.m.

To attend daycare at Here, Doggy!, your doggy must meet the following requirements:

- Pass our temperament screening
- At least 6 months old (final round of puppy shots required)
- Neutered or spayed, regardless of age.
- Current on the following vaccinations:
 - DHPP (or similar)
 - Bordetella (kennel cough)
 - Leptospirosis (DHLPP okay)
 - Rabies
 - Canine Influenza
- Leather or nylon quick-release collar
- Use a topical or oral form only for flea control (no powders or flea collars allowed)

Cancellation Policy

We have a 24-hour cancellation policy. If you cannot attend a scheduled visit, please notify us by the time we open that morning. A late cancellation or no show will result in a charge for that day.

Drop Off Policy

Please observe our drop-off times. Late drop offs are extremely disruptive to the pack. If you arrive after drop off has ended, you will be charged a late drop off fee of \$1 per minute. This applies to both daycare and boarding (we do **not** allow afternoon/evening drop off for boarding).

Late Pick Up Policy

Please be prompt about picking up your dog at the end of the day. Our late fee is \$1/



minute for each minute after the pick up time. If you are 30 or more minutes late, the fee is \$20. After 8 p.m., your dog will be boarded for the night.

Holiday Surcharge Policy

We charge an additional \$10 per night during the week of Thanksgiving and the weeks before and after Christmas. This additional fee must be paid in advance to reserve your spot. If you cancel your reservation 2 weeks or more before your sleepover date, your deposit will be returned to you by check. Otherwise, it will be forfeited.

Food/Medication Policy

If your dog is boarding, we will feed them breakfast, lunch (if applicable), and dinner unless otherwise noted on their boarding forms. Please pack your dog's food in individual containers or bags to make the feeding process smoother and to ensure they have the right amount of food (we do not have room to store large tubs or bags).

If you forget food for your pup's sleepover, we will provide our house food. You'll be charged \$2 per cup.

Please note that we do not feed breakfast or dinner to dogs who are here just for daycare. However, you are welcome to bring a lunch for them if they eat lunch.

We will administer medication for no extra charge. However, we do not give injections. If your dog needs injections or has difficulty receiving medication, we will not be able to board them with us.

Collar/Name Tag Policy

All dogs must wear a soft quick-release collar with a name tag. Leather or cloth is fine: no metal collars.

Reservation Policy

Space is on a first-come, first-served basis, so it pays to book ahead of time (we recommend booking recurring days). We cannot guarantee that we'll be able to accept drop ins.

Same-day booking

We know sometimes daycare needs arise at the last minute. If that happens, please call or text us before coming in to ensure we have space (650-410-0269).

Half-Day Policy

A half day is 6 hours or fewer, and dogs must be dropped off and picked up during our regular drop off and pick up periods.



Sick Dog Policy

If your dog is sick please take him/her to the vet. We reserve the right to refuse a visit if your dog arrives sick or flea-infested. If your dog becomes sick while here, we will either quarantine the dog until you can pick him or her up or we will take the dog to our vet if we deem it necessary. You will be responsible for any vet bills.

Leash Policy

At Here, Doggy! we enforce leash laws. Your dog must be leashed when you drop him/her off and you must have a leash when you pick him or her up.

Other Person Pick-up Policy

You are also responsible for notifying us if someone else is picking up your dog. Please make sure that they are aware of all applicable policies for a pick up.

Temperament Evaluation Policy

If your dog does not return for daycare within 6 months of their temperament evaluation, they will be required to go through another evaluation process, pending availability. Unfortunately, we cannot guarantee that we will have space for your dog to return.

If your dog previously attended Here, Doggy! but has not visited for a year or more, they will be required to go through another evaluation process, pending availability. Unfortunately, we cannot guarantee that we will have space for your dog to return.

Sleepovers

All daycare policies apply for sleepovers as well.

Drop off times:

Weekdays	7:00 a.m. to 11:00 a.m.
Weekends/holidays	8:00 a.m. to 11:00 a.m.

Pick up times:

Weekdays without daycare	7:00 a.m. to 9:00 a.m.
Weekdays with daycare	2:00 p.m. to 7:00 p.m.
Weekends/holidays without daycare	8:00 a.m. to 10:00 a.m.



Weekends/holidays with daycare	2:00 p.m. to 6:00 p.m
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Additional sleepover policies

*Your dog must attend daycare if he/she is spending the night.

*Your dog must attend daycare at least a few times a month in order to qualify for boarding.

*If your dog has not visited us in the last 6 months, they must come back for daycare before boarding with us.